

RETURN FORM



YOUR ORDER SUMMARY	
ORDER DATE:	ORDER NUMBER:

PRODUCT NAME	PRODUCT CODE	DESCRIPTION	REASON CODE	REASON FOR REFUND CODE (OPTIONAL)
				1. LOOKS DIFFERENT TO IMAGE ON SITE
				2. ORDERED MORE THAN ONE FRAME
				3. ARRIVED TOO LATE
				4. POOR QUALITY/FAULTY
				5. DOESN'T FIT PROPERLY
				6. DOESN'T SUIT ME
				7. INCORRECT ITEM RECEIVED
				8. PARCEL DAMAGED ON ARRIVAL

Delivery and Returns Note

Simply fill in the form and send it back to us with the item/s (in their original condition) within 14 days of receiving your delivery.

You can place a new order if a replacement color or alternative items are required, and return the original item/s to us for a refund.

Our return address is Sirene sp. z o.o. Niemcewiczka 7/9 194 Warsaw Poland

Return can take up to 14 days to get back to us. It is very helpful to enclose this form with your parcel to enable us to process your return quicker.

Please note that all returned goods remain the responsibility of the sender until received by Sirene. We recommend you select a safe/traceable delivery service, retaining proof of postage. Sirene will not refund the delivery cost for returning the original item but upon safe receipt, we will be happy to organize the delivery of the replacement item and cover the cost of this delivery at no extra charge.

If you have any questions please contact us at info@sireneeyewear.com.